

Accessibility conformance report for

<https://exchange.youngplatform.com>

Last updated: 10/10/2025

This document has been provided by [Accessiway](#) to comply with the requirements of the European Accessibility Act until the relevant national authority provides the official template.

Each complex paragraph is preceded by an explanation in simpler language.

Introduction

We want everyone, including people with disabilities, to be able to use our service easily. This document explains what we do to make it accessible and comply with laws and standards such as the European Accessibility Act or WCAG.

Young Platform S.p.a. is committed to accessibility and inclusivity. We want all our customers, including people with disabilities, to be able to use our service successfully.

This document outlines the accessibility features of <https://exchange.youngplatform.com>, how we meet the requirements of the European Accessibility Act, EN 301549, WCAG 2.2, ADA and Sec. 508, and what we are doing to maintain and improve accessibility. This statement only applies to <https://exchange.youngplatform.com>.

We regularly review this information as we improve <https://exchange.youngplatform.com>.

Overview

Service description

Browser-based operating platform. It allows registered users to manage their accounts, buy, sell and monitor cryptocurrencies without having to download any applications.

How to use

<https://exchange.youngplatform.com> (Accessibility & Usability)

We strive to make <https://exchange.youngplatform.com> easy to use for everyone. Here is an overview of how to navigate and use our service when using assistive technologies or special configurations:

How to use <https://exchange.youngplatform.com>

Users can:

- Access and manage their account
- Deposit and withdraw funds
- Buy and sell cryptocurrencies
- Monitor their portfolio and transaction history

<https://exchange.youngplatform.com> accessibility

Use standard methods of interacting with the operating system and assistive technologies.

If you require further explanation on how to use any part of <https://exchange.youngplatform.com>, please consult our help centre at <https://support.youngplatform.com/hc/it/sections/360005550339-Come-iniziare> for guides, or contact our support team for personalised assistance. We

We aim to provide any additional descriptions or explanations necessary for the service to function properly.

Accessibility compliance (How we comply with requirements)

We have assessed <https://exchange.youngplatform.com> against the requirements of the European Accessibility Act (including its local application where necessary), the ADA, WCAG 2.2, and Section 508, and it is:

Perceptible

- No pre-recorded audio or video is without alternatives.
- No pre-recorded video is without subtitles.
- No synchronised media that requires it is without descriptions or alternative versions.
- No video that requires it is without audio description.
- Content is presented in an order that reflects its logical and semantic structure, allowing assistive technologies to interpret it correctly.
- The instructions provided for understanding and operating the content are not based solely on sensory characteristics of the components such as shape, colour, size, visual location, orientation or sound.
- Content adapts correctly to the screen orientation, maintaining consistent display and functionality.
- Where present, the purpose of input fields that accept specific data is correctly communicated to assistive technologies and implemented in a compliant manner.
- Information is not conveyed solely through colour, or has an accessible alternative such as text or symbols.
- -
- Information is presented using text, avoiding non-essential and non-customisable text images.
- Content that does not require two-dimensional representation is correctly rearranged when the size displayed by the user programme changes.
- Essential components, even in different states, have a colour contrast with adjacent elements that meets the minimum ratio of 3:1.
- Changing the spacing of text, in relation to line height, spaces between paragraphs, letters or words, does not cause loss of information or content.

- There are no instances where additional content activated by hover or focus disappears unexpectedly, cannot be closed without moving the pointer or focus, or does not remain visible.

Usable

- All functionality is available via keyboard (or keyboard-like assistive technology). This includes menus, links, forms, sliders, and interactive controls.
- There are no keyboard traps (it is possible to navigate freely in and out of all components).
- There is no interference with shortcut keys made up of single letters, numbers or symbols.
- All moving content, if present, has controls for pausing and/or controlling playback.
- No flashing or intermittent content is used at levels that could cause epileptic seizures, remaining within safety limits.
- Skip links are implemented to allow quick navigation to the main content, improving accessibility and user experience.
- Service flow screens have titles that describe their topic or purpose.
- In service flow screens that can be navigated sequentially and where the navigation sequence affects meaning and functionality, objects that can receive focus do so in an order that preserves their meaning and functionality.
- There are multiple ways to identify content within the environment.
- Headings and labels clarify content and functionality.
- Elements that can receive keyboard navigation focus are always at least partially visible in the viewport.
- All features do not require complex gestures to use.
- Features do not start immediately upon touch, can be cancelled before completion, and do not require long presses to operate.
- For user interface components with labels that include text or text images, the name read by assistive technology contains the text presented visually.
- All features are usable without relying solely on device or user movement.
- All features can be used without necessarily having to be dragged.
- The clickable area of interactive elements is large enough to

ensure easy interaction for users.

Comprehensible

- The language of each page is appropriately defined and used consistently throughout the service
- All language parts that require it can be determined programmatically.
- When user interface components receive keyboard navigation focus, they do not generate unexpected context changes that could disorient the user.
- When activated by the user via keyboard or assistive technologies, user interface components do not generate unexpected context changes that could disorient the user.
- The navigation mechanisms present are positioned consistently throughout the entire service flow.
- Repeated interface elements are defined consistently to facilitate identification.
- Mechanisms for requesting support or help are consistent throughout the environment.
- When an input error is automatically detected, the element in error is identified and the error is described in text.
- Where necessary, labels or instructions are provided when the content requires input from the user
- When an input error is identified and suggestions for correcting it are known, these suggestions are provided to the user, except in cases provided for by law
- Systems are in place to prevent errors, such as confirmation, cancellation or reversibility of the most sensitive actions.
- Where possible, requesting the same data multiple times is avoided.
- Where present, complex authentication systems have accessible alternatives.
- We write content in clear and simple language.

Robust

- Standard development technologies are used that can be interpreted by assistive technologies.

We have tested <https://exchange.youngplatform.com> with the most common assistive technologies in a wide variety of configurations. Operating systems-Browsers:

- Screen readers (such as NVDA and JAWS on Windows, VoiceOver on Mac and iOS) to confirm that all interactive elements are announced correctly and can be used.
- We also test screen magnification and high-contrast modes.

We aim for compatibility with current versions of major assistive technologies. Our code follows the best practices outlined in WCAG 2.2 and EN 301 549 for robust implementation, which means it should remain accessible even as technology evolves.

Standards: Based on the above, we apply the latest WCAG 2.2 AA and EN 301 549 criteria to ensure accessibility. Compliance with these standards creates a presumption of compliance with the requirements of the EAA, ADA, and other regulations based on the same technical standards.

Continuous monitoring and maintenance

For us, accessibility is not a one-off commitment, but an ongoing process. Here's how we ensure that <https://exchange.youngplatform.com> remains accessible over time:

- Our accessibility coordinator, who oversees the accessibility of <https://pro.youngplatform.com/>, can be contacted at these email addresses: m.salvetto@young.business , p.quattrocolo@young.business .
- With the support of [AccessiWay](#), on [10/10/2025](#) we conducted an expert-led external manual audit to verify our accessibility compliance. We maintain a cycle of continuous testing and improvement, with recurring support to ensure that comprehensive audits are conducted at least once a year, including manual testing by professionals using assistive technologies.
- We use automated testing tools integrated into our development process to proactively identify common accessibility issues (such as missing alt text or form labelling). Every code update goes through these checks.

Feedback and Contact

We welcome your suggestions for improving <https://exchange.youngplatform.com>. If you find any problems or have any suggestions, please contact us by e-mail, telephone or post. Please explain the details of the problem so that we can help you.

We value the contributions of our users, especially when they inform us that something is not working. If you have difficulty accessing any part of <https://exchange.youngplatform.com>, encounter an accessibility issue, or have suggestions for improvement, please let us know.

Email: support@youngplatform.com , p.quattrocolo@young.business

Company address: Piazza Teresa Noce, 17, 10155 Turin TO

When contacting us, please provide as many details as possible about the issue (such as which page or feature, what happened, and what assistive technology you are using, if applicable). We will endeavour to acknowledge your feedback within 15 working days and will do our best to resolve the issue quickly or keep you informed of progress.

Enforcement: If you feel that your accessibility issues have not been adequately addressed, you have the right to escalate your complaint. We sincerely hope to resolve any issues with you before it reaches this stage.

Document history: This document was last reviewed and updated on [10/10/2025](#). We plan to review it at least annually, or whenever there are significant changes to the service.

EN301549 technical report

Chapter 5: Generic requirements

Criteria	Levels of compliance	Annotations
5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2 General	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.2.1 Closed functionality	<i>See 5.2 to 13</i>	<i>See information from 5.2 to 13</i>
5.1.2.2 Assistive technology	<i>See 5.1.3 to 5.1.6</i>	<i>See information from 5.1.3 to 5.1.6</i>
5.1.3 Non-visual access	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.3.1 Audio output of visual information	Not applicable	
5.1.3.2 Playback of audio output including speech	Not applicable	
5.1.3.3 Audio output correlation	Not applicable	
5.1.3.4 User control of speech output	Not applicable	
5.1.3.5 Automatic voice output interruption	Not applicable	
5.1.3.6 Voice output for non-text content	Not applicable	
5.1.3.7 Voice output for video information	Not applicable	
5.1.3.8 Masked input	Not applicable	
5.1.3.9 Private access to personal data	Not applicable	

Criteria	Levels of compliance	Notes
5.1.3.10 Interference-free audio output	Not applicable	
5.1.3.11 Private listening volume	Not applicable	
5.1.3.12 Loudspeaker volume	Not applicable	
5.1.3.13 Volume reset	Not applicable	
5.1.3.14 Languages spoken	Not applicable	
5.1.3.15 Identification of non-visual errors	Not applicable	
5.1.3.16 Receipts, tickets, transactional results	Not applicable	
5.1.4 Closed functionality for text enlargement	Not applicable	
5.1.5 Visual output for audio information	Not applicable	
5.1.6 Operation without keyboard interface	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.1.6.1 Closed functionality	<i>See 5.1.3.1 to 5.1.3.16</i>	<i>See information from 5.1.3.1 to 5.1.3.16</i>
5.1.6.2 Input focus	Not applicable	
5.1.7 Access without speech	Not applicable	
5.2 Activation of accessibility features	Not applicable	
5.3 Biometrics	Not applicable	
5.4 Preservation of accessibility information during conversion	Not applicable	
5.5 Usable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteria	Compliance levels	Notes
5.5.1 How to use	Not applicable	
5.5.2 Distinguishability of usable parts	Not applicable	
5.6 Locking or switching controls	<i>Header cell no response required</i>	<i>Header cell no response required</i>
5.6.1 Tactile or auditory status	Not applicable	
5.6.2 Visual status	Not applicable	
5.7 Key repetition	Not applicable	
5.8 Double key acceptance	Not applicable	
5.9 Simultaneous user actions	Not applicable	

Chapter 6: ICT with two-way voice communication

Criteria	Levels of compliance	Notes
6.1 Audio bandwidth for speech	<i>Not applicable</i>	
6.2 Real-time text (RTT) functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.2.1.1 Real-time text (RTT) communication	Not applicable	
6.2.1.2 Concurrent voice and text	Not applicable	
6.2.2.1 Visually distinguishable display		
6.2.2.2 Programmatically determinable send and receive direction	Not applicable	
6.2.2.3 Speaker identification	Not applicable	
6.2.2.4 Real-time text (RTT) audio visual indicator	Not applicable	
6.2.3 Interoperability	Not applicable	
6.2.4 Real-time text (RTT) responsiveness	Not applicable	
6.3 Caller identification	Not applicable	
6.4 Alternatives to voice-based services	Not applicable	
6.5 Video communications	<i>Header cell no response required</i>	<i>Header cell no response required</i>
6.5.1 General information (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>

Criteria	Levels of compliance	Notes
6.5.2 Resolution	Not applicable	
6.5.3 Frame rate	Not applicable	
6.5.4 Audio and video synchronisation	Not applicable	
6.5.5 Visual indicator of audio with video	Not applicable	
6.5.6 Speaker identification with video communication (sign language)	Not applicable	
6.6 Alternatives to video-based services (informative)	<i>Advisory no response required</i>	<i>Advisory no response required</i>

Chapter 7: ICT with video functionality

Criteria	Levels of compliance	Notes
7.1 Subtitle processing technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.1.1 Subtitle playback	Not applicable	
7.1.2 Subtitle synchronisation	Not applicable	
7.1.3 Subtitle retention	Not applicable	
7.1.4 Subtitle characteristics	Not applicable	
7.1.5 Spoken subtitles	Not applicable	
7.2 Audio description technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
7.2.1 Audio description playback	Not applicable	
7.2.2 Audio description synchronisation	Not applicable	
7.2.3 Retention of audio description	Not applicable	
7.3 User controls for subtitles and audio description	Not applicable	

Chapter 8: Hardware

Criteria	Levels of compliance	Notes
8.1.1 General requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.1.2 Standard connections	Not applicable	
8.1.3 Colour	Not applicable	
8.2 Hardware products with voice output	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.2.1.1 Voice volume range	Not applicable	
8.2.1.2 Incremental volume control	Not applicable	
8.2.2.1 Fixed line devices	Not applicable	
8.2.2.2 Wireless communication systems	Not applicable	
8.3 Fixed ICT	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.3.2.1 Unobstructed front top access	Not applicable	
8.3.2.2 Front access at the bottom without obstacles	Not applicable	
8.3.2.3.1 Free surface area	Not applicable	
8.3.2.3.2 Front access with obstacles (< 510 mm)	Not applicable	
8.3.2.3.3 Front access with obstacles (< 635 mm)	Not applicable	
8.3.2.4 Width of knee and foot space	Not applicable	
8.3.2.5 Foot space	Not applicable	

Criteria	Levels of compliance	Notes
8.3.2.6 Knee space	Not applicable	
8.3.3.1 Unobstructed side access at the top	Not applicable	
8.3.3.2 Unobstructed side access from below	Not applicable	
8.3.3.3.1 Side access with obstacles (< 255 mm)	Not applicable	
8.3.3.3.2 Side access with obstacles (< 610 mm)	Not applicable	
8.3.4.1 Change of level	Not applicable	
8.3.4.2 Clearance surface or operating area	Not applicable	
8.3.4.3.2 Frontal approach	Not applicable	
8.3.4.3.3 Side approach	Not applicable	
8.3.5 Visibility	Not applicable	
8.3.6 Installation instructions	Not applicable	
8.4 Mechanically operable parts	<i>Header cell no response required</i>	<i>Header cell no response required</i>
8.4.1 Numeric keys	Not applicable	
8.4.2.1 Operating methods of mechanical parts	Not applicable	
8.4.2.2 Operating force of mechanical parts	Not applicable	
8.4.3 Keys, tickets and fare cards	Not applicable	
8.5 Tactile indication of voice mode	Not applicable	

Chapter 9: Web (also applies to 10, 11 and 12)

Corresponds to WCAG 2.2 Level A

Criteria	Levels of compliance	Notes
1.1.1 Non-text content	Partially supported	Not all non-text content presented to the user has a text alternative that performs the same function.
1.2.1 Audio-only and video-only (pre-recorded)	Supported	
1.2.2 Subtitles (pre-recorded)	Supported	
1.2.3 Audio description or alternative media type alternative (pre-recorded)	Supported	
1.3.1 Information and related actions	Partially supported	In some cases, information, structure or relationships conveyed by the presentation of pages cannot be determined programmatically (or are not available via text);
1.3.2 Meaningful sequence	Supported	
1.3.3 Sensory characteristics	Supported	

1.4.1 Use of colour	Supported	
1.4.2 Sound control	Supported	
2.1.1 Keyboard	Supported	
2.1.2 No impediments to keyboard use	Supported	
2.1.4 Shortcut keys	Supported	
2.2.1 Adjustment of execution times	Partially supported	There is an element or event that depends on time in which none of the following is possible: deactivate the time limit before it is reached, adjust the limit, extend it up to 10 times, notify the user before the time expires, except in cases provided for by law;
2.2.2 Pause, Stop, Hide	Supported	
2.3.1 Three flashes or below the threshold	Supported	
2.4.1 Block skipping	Supported	
2.4.2 Page titling	Supported	
2.4.3 Focus order	Supported	
2.4.4 Purpose of the link (in context)	Partially supported	The purpose of some links cannot be determined from the link text

		or by the link text together with adjacent content;
2.5.1 Pointer movements	Supported	
2.5.2 Cancelling pointer actions	Supported	
2.5.3 Label in name	Supported	
2.5.4 Triggering by movement	Supported	
3.1.1 Page language	Supported	
3.2.1 On Focus	Supported	
3.2.2 On input	Supported	
3.2.6 Consistent help	Supported	
3.3.1 Error identification	Supported	
3.3.2 Labels or instructions	Supported	
3.3.7 Redundant entry	Supported	
4.1.1 Syntactic analysis (parsing)	Supported	
4.1.2 Name, role, value	Partially supported	In some cases, user interface components (including form elements, links, and script-generated components), names, roles, states, properties, and values are incorrect or not set, or the user and their assistive technologies are not notified when they

		change.
		the user and their assistive technologies when these change;

Corresponds to WCAG 2.2 Level AA

Criteria	Levels of compliance	Annotations
1.2.5 Audio description (pre-recorded)	Supported	
1.3.4 Orientation	Supported	
1.3.5 Identifying the purpose of inputs	Supported	
1.4.3 Minimum contrast	Partially supported	The visual representation of text and images containing text does not always have the minimum contrast ratio required, except where provided for by law (e.g. logos).

1.4.4 Text resizing	Partially supported	Some text, with the exception of subtitles and images containing text, cannot be resized to 200 per cent without using assistive technologies and without losing content and functionality.
1.4.5 Text images	Supported	
1.4.10 Flow recalculation	Supported	
1.4.11 Contrast in non-text content	Supported	
1.4.12 Text spacing	Supported	
1.4.13 Content with Hover or Focus	Supported	
2.4.5 Different modes	Supported	
2.4.6 Headings and Labels	Supported	
2.4.7 Visible focus	Partially supported	The focus indicator is not visible on some interactive elements;
2.4.11 Focus not hidden (minimum)	Supported	
2.5.7 Drag movements	Supported	
2.5.8 Target size (minimum)	Supported	
3.1.2 Language parts	Supported	
3.2.3 Consistent navigation	Supported	

3.2.4 Consistent identification	Supported	
3.3.3 Error suggestions	Supported	
3.3.4 Error prevention (legal, financial, data)	Supported	
3.3.8 Accessible authentication (minimum)	Supported	
4.1.3 Status messages	Partially supported	In some cases, status messages are not presented to the user in a way that assistive technologies can interpret without having to move the focus;

Chapter 10: Documentation

Criteria	Levels of compliance	Notes
10.0 General information (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 10.1.1.1 to 10.4.1.3	See section WCAG 2.2	See information in section WCAG 2.2
10.5 Caption placement	Not applicable	
10.6 Audio description timing	Not applicable	

Chapter 11: Software

Criteria	Levels of compliance	Notes
11.0 General (informative)	<i>Header cell no response required</i>	<i>Header cell no response required</i>
From 11.1.1.1 to 11.4.1.3	See section WCAG 2.2	See information in section WCAG 2.2
11.5 Interoperability with assistive technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.1 Closed functionality	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2 Accessibility services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.5.2.1 Platform accessibility service support for software providing a user interface	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.3 Use of accessibility services	See 11.5.2.5 to 11.5.2.17	See information from 11.5.2.5 to 11.5.2.17
11.5.2.4 Assistive technology	Not applicable	
11.5.2.5 Object information	Not applicable	
11.5.2.6 Row, column and headers	Not applicable	
11.5.2.7 Values	Not applicable	
11.5.2.8 Label relationships	Not applicable	
11.5.2.9 Parent-child relationships	Not applicable	

Criteria	Levels of compliance	Notes
11.5.2.10 Text	Not applicable	
11.5.2.11 List of available actions	Not applicable	
11.5.2.12 Execution of available actions	Not applicable	
11.5.2.13 Tracking focus and selection attributes	Not applicable	
11.5.2.14 Modification of focus and selection attributes	Not applicable	
11.5.2.15 Notification of changes	Not applicable	
11.5.2.16 Status and property changes	Not applicable	
11.5.2.17 Changes to values and text	Not applicable	
11.6 Documentation of accessibility usage	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.6.1 User control of accessibility features	Not applicable	
11.6.2 No disruption of accessibility features	Not applicable	
11.7 User preferences	Not applicable	
11.8 Development Tools	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.1 Content technology	<i>Header cell no response required</i>	<i>Header cell no response required</i>
11.8.2 Creating accessible content	See WCAG 2.2 (If the software is not a development tool, enter 'Not applicable')	See the information in the WCAG 2.2 section
11.8.3 Storage in	Not applicable	

Criteria	Levels of compliance	Annotations
Transformation of accessibility information		
11.8.4 Repair suggestions	Not applicable	
11.8.5 Templates	Not applicable	

Chapter 12: Documentation and support services

Criteria	Levels of compliance	Notes
12.1 Product documentation	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.1.1 Accessibility and compatibility features	Not applicable	
12.1.2 Accessible documentation	See section WCAG 2.2	See information in the WCAG 2.2 section
12.2 Support services	<i>Header cell no response required</i>	<i>Header cell no response required</i>
12.2.2 Information about accessibility and compatibility features	Not applicable	
12.2.3 Effective communication	Not applicable	
12.2.4 Accessible documentation	See section WCAG 2.2	See information in section WCAG 2.2

Chapter 13: ICT providing retransmission or access to the emergency service

emergency

Criteria	Levels of compliance	Notes
13.1 Retransmission service requirements	<i>Header cell no response required</i>	<i>Header cell no response required</i>
13.1.2 Text retransmission services	Not applicable	
13.1.3 Sign retransmission services	Not applicable	
13.1.4 Lip-reading relay services	Not applicable	
13.1.5 Telephone services with subtitles	Not applicable	
13.1.6 Voice synthesis services	Not applicable	
13.2 Access to retransmission services	Not applicable	
13.3 Access to emergency services	Not applicable	

WEB accessibility

Disability is defined as: any limitation of activity or restriction of participation in society experienced by a person as a result of a substantial, lasting or permanent alteration of one or more physical, sensory, mental, cognitive or psychological functions, a multiple disability or an incapacitating health condition.

Web accessibility consists of making online public communication services accessible to people with disabilities and is based on four fundamental principles:

Perceptible: information and user interface components must be presented to the user in such a way that they can be perceived. For example, by providing text equivalents for all non-text content that can then be presented in other forms according to the user's needs: large fonts, Braille, speech synthesis, symbols or simplified language.

Usable: user interface and navigation components must be usable. For example, by making all functionality available via keyboard.

Understandable: Information and the user interface must be understandable. Text content must be readable and navigation must be consistent.

Robust: content must be robust enough to be reliably interpreted by a wide range of user agents, including assistive technologies.

Test environments

Operating systems

- Apple Mac OS X (latest version)
- Microsoft Windows (latest version)

We did not use Linux as it is currently not widely used among users with disabilities.

Browsers and user software

The latest versions available on the various operating systems:

- Google Chrome
- Windows Edge
- Safari
- Adobe Acrobat Reader / Preview on Mac (for PDFs only)

Screen readers and assistive technologies

To obtain the most standardised assessment possible, we test everything using the default configuration of assistive technologies.

To make the assessment more realistic, we also test:

- Graphic adaptations present in different systems (colours, contrasts, subtitles, etc.)
- Mouse emulations, magnifiers and on-screen keyboards or advanced keyboard settings, again on different systems
- VoiceOver – only on Apple systems
- TalkBack – only on Android
- NVDA (latest version) and Freedom Scientific JAWS (penultimate version) – only on PC systems

Methodology

Objective manual and semi-automatic verification methodology

We analyse content using various automatic and semi-automatic systems and compare the results between tools to obtain the most comprehensive and objective verification possible. Unless specifically requested otherwise, the reference standard is always the latest available (WCAG 2.2), so as to ensure compliance in all countries from which the touchpoint (website, app, etc.) can be accessed.

Our verification therefore complies with WCAG 2.2 level AA and the requirements of [the UNI EN 301549 guidelines](#) or their French RGAA equivalent. Each tool produces results that are then analysed by our experts: it is therefore possible that not all the results of the tools will appear, as they may be judged to be false negatives.

Automatic syntax checking tools

- **W3C Markup Validation Service:** Used with generated code, as it is the official tool for checking HTML, XHTML, MathHTML, etc. <https://validator.w3.org/>
- **W3C CSS Validation service:** Although the correctness of CSS does not directly affect accessibility, it could affect some aspects that do, if it is not interpreted correctly due to errors. Verification is therefore appropriate and is carried out with <https://jigsaw.w3.org/css-validator/>
- **PAC PDF checker** : <https://pdfua.foundation/en/pdf-accessibility-checker-pac/>

Automatic and semi-automatic tools for colour verification

- **Color Contrast Analyser (CCA):** Used occasionally on questionable contrasts <https://developer.paciellogroup.com/resources/contrastanalyser/>
- **WCAG Colour contrast checker:** Used as an initial check to verify the colour contrasts used in the CSS of the pages.
- **Text on background image a11y check:** Used to check cases where text should overlap images. <https://www.brandwood.com/a11y/>
- **Color contrast accessibility evaluator:** Used as an additional check for some online pages. <https://color.a11y.com/Contrast/>

Automatic and semi-automatic tools for checking accessibility

Some online validators used as samples on the pages:

- Accesscan <https://www.accessiway.com/accessscan>
- Wave <https://wave.webaim.org/>

And other tools:

- **Web developer toolbar:** Used to support manual verification. It allows you to identify images without alternative text, fields without labels, etc. <https://chrispederick.com/work/web-developer/>
- **AXE and Lighthouse for Chrome:** These tools provide precise information on accessibility issues in HTML code, as well as on WAI-ARIA attributes, which are essential for web applications and interactive components.

Terminology

The terms used in the information on compliance levels are defined as follows:

Supported: The product's functionality has at least one method that meets the criterion without known defects or meets it with equivalent facilitation.

Partially supported: Some features of the product do not meet the criterion. **Not supported:** Most features of the product do not meet the criterion.

Not applicable: the criterion is not relevant to the product.

Not evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.